ES Configurator Access Request

User Guide



July 2025

Business Excellence Team

How to Request Access to

- Design Cloud
- Winpro
- FlexConfigurator
- I don’t have access to Veolia Compucom ticket system

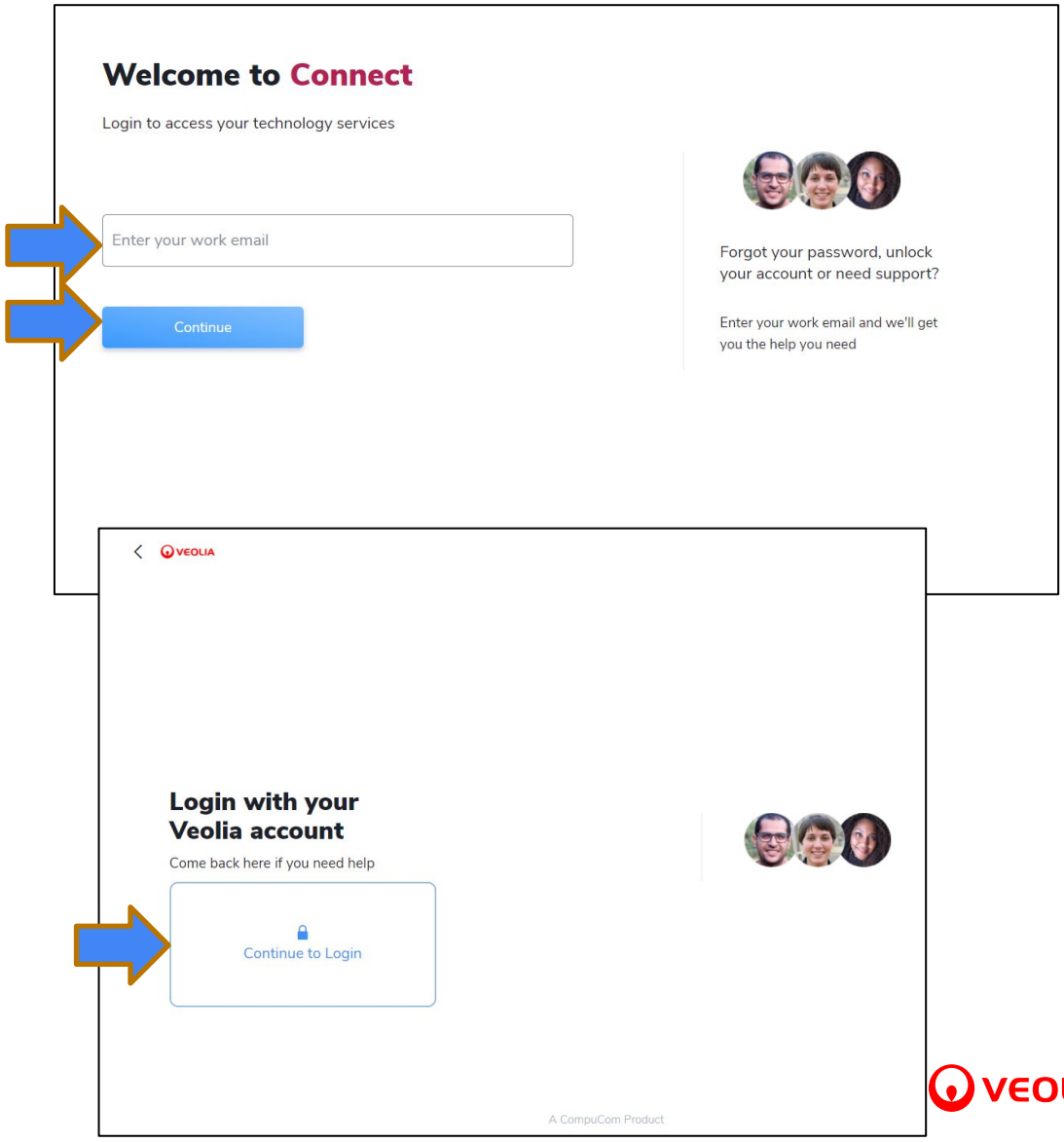
Access Request for Design Cloud

User Guide

CPQ Design Cloud - How to Request Access

To request access to Design Cloud, User will navigate to the Compucom self-service page and open a Compucom ticket:

- Go to Compucom (*our Veolia WTS IT tool*): https://connect.compucom.com/login?callbackUrl=%2F
- Login with your Veolia email, then click "**Continue**"
- Click on "**Continue Login**" when Prompted

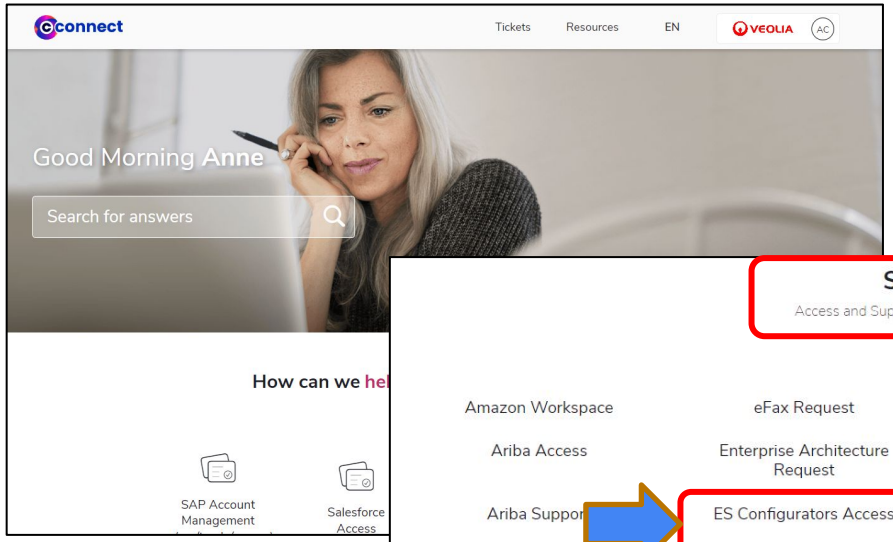


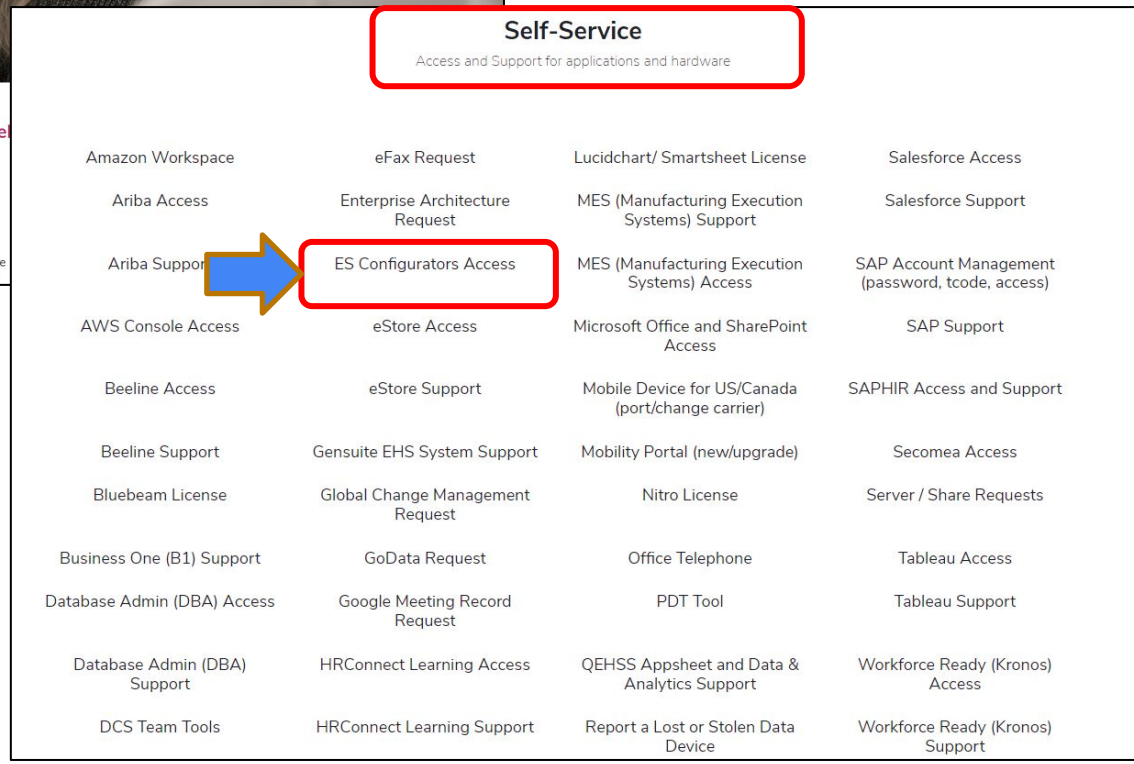
For IT support please connect with Jhalak Metha (jhalak.mehta@veolia.com)

CPQ Design Cloud - How to Request Access

Once on the Compucom Homepage:

- Scroll down to the “**Self-service**” section
- Then click on “**ES Configurators Access**”

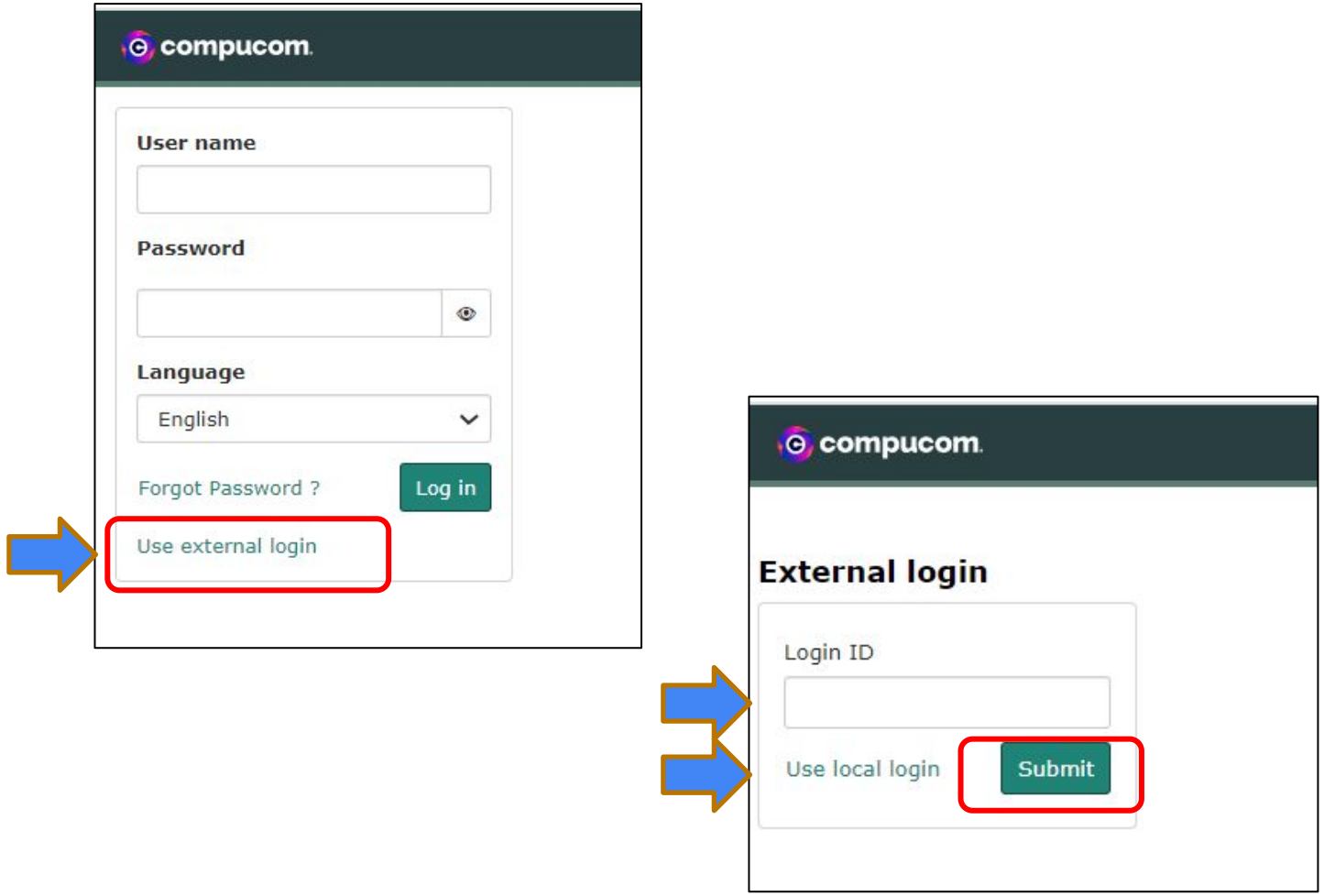




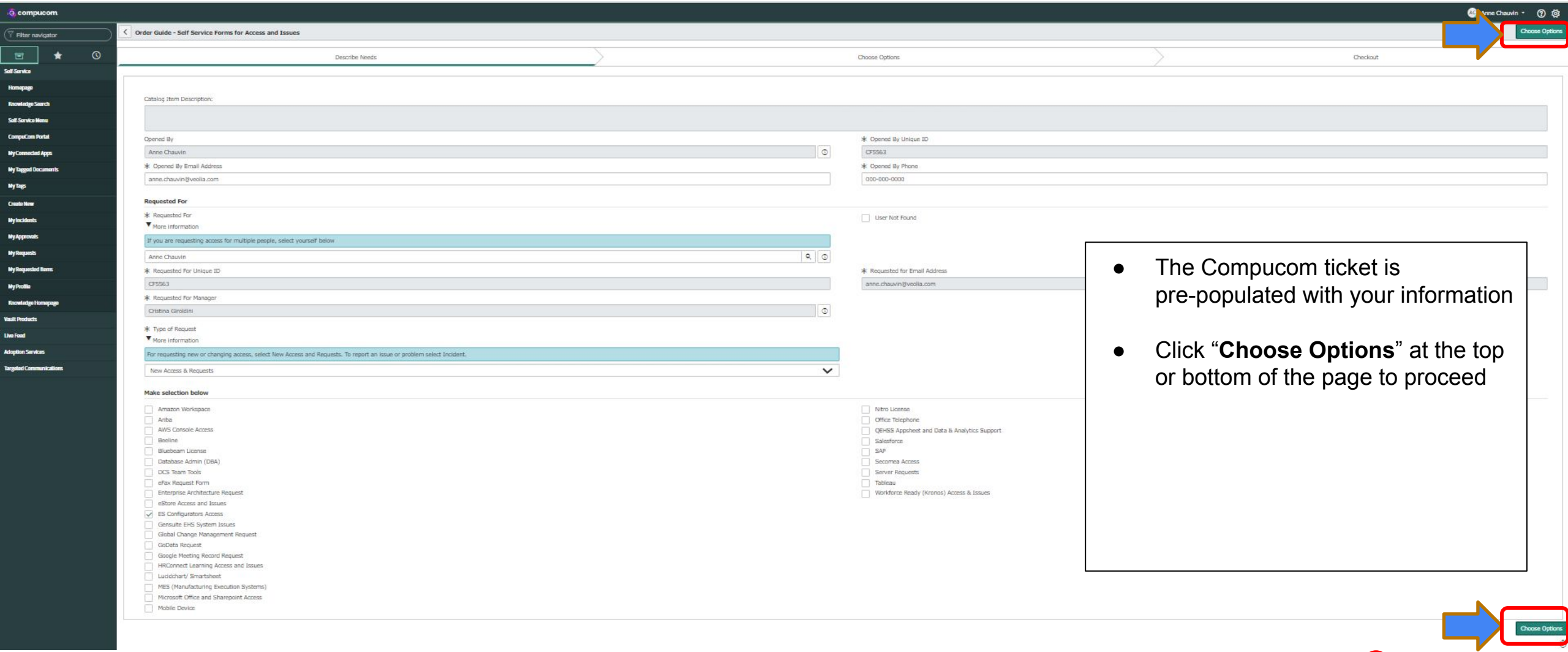
CPQ Design Cloud - Open a Compucom ticket

To open a Compucom ticket, User will be redirected to Login to the ticket portal:

- Click “**Use external login**”
- Your Login ID is your Veolia email
- Enter your Veolia email, then click “**Submit**”

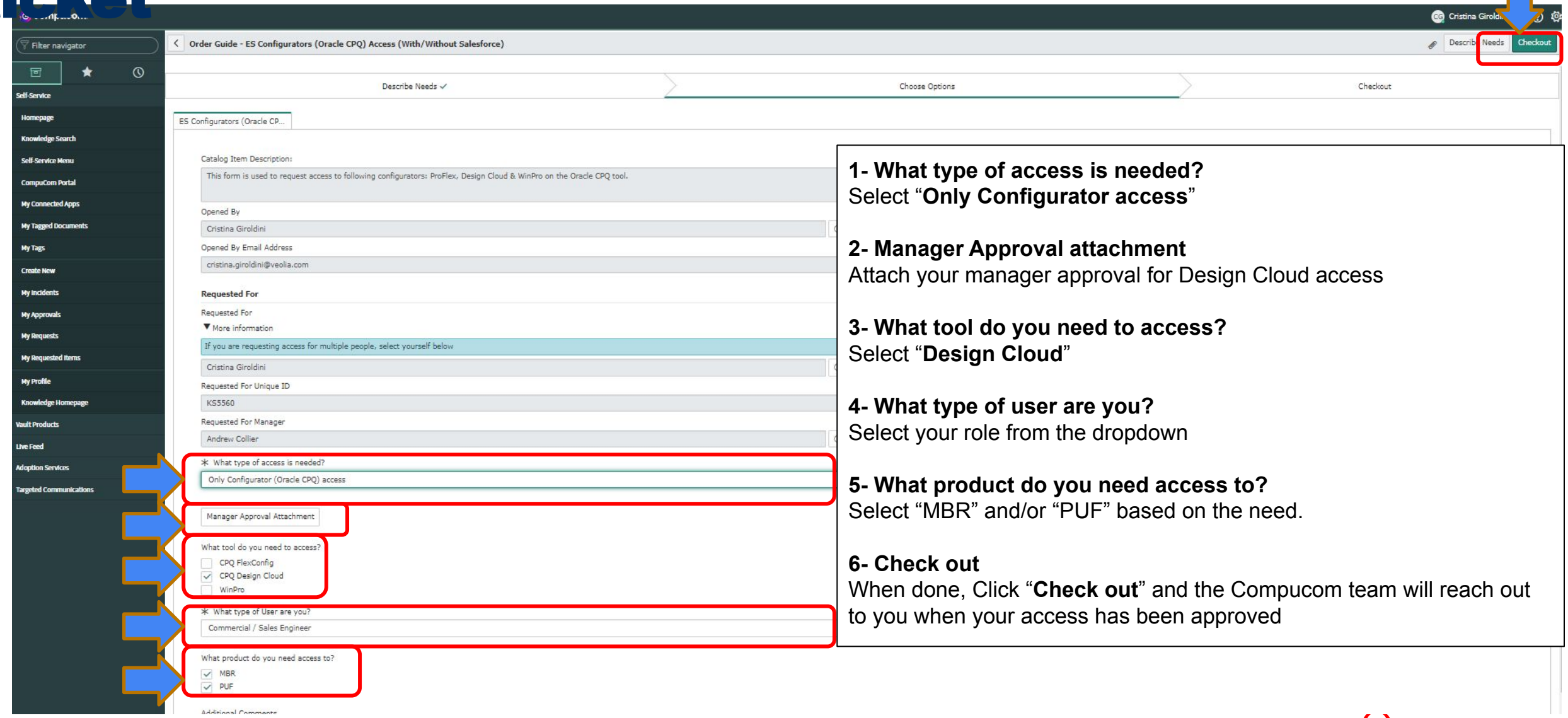


CPQ Design Cloud - Open a Compucom ticket



- The Compucom ticket is pre-populated with your information
- Click “**Choose Options**” at the top or bottom of the page to proceed

CPQ Design Cloud - Open a Compucom ticket



1- What type of access is needed?
Select “**Only Configurator access**”

2- Manager Approval attachment
Attach your manager approval for Design Cloud access

3- What tool do you need to access?
Select “**Design Cloud**”

4- What type of user are you?
Select your role from the dropdown

5- What product do you need access to?
Select “MBR” and/or “PUF” based on the need.

6- Check out
When done, Click “**Check out**” and the Compucom team will reach out to you when your access has been approved

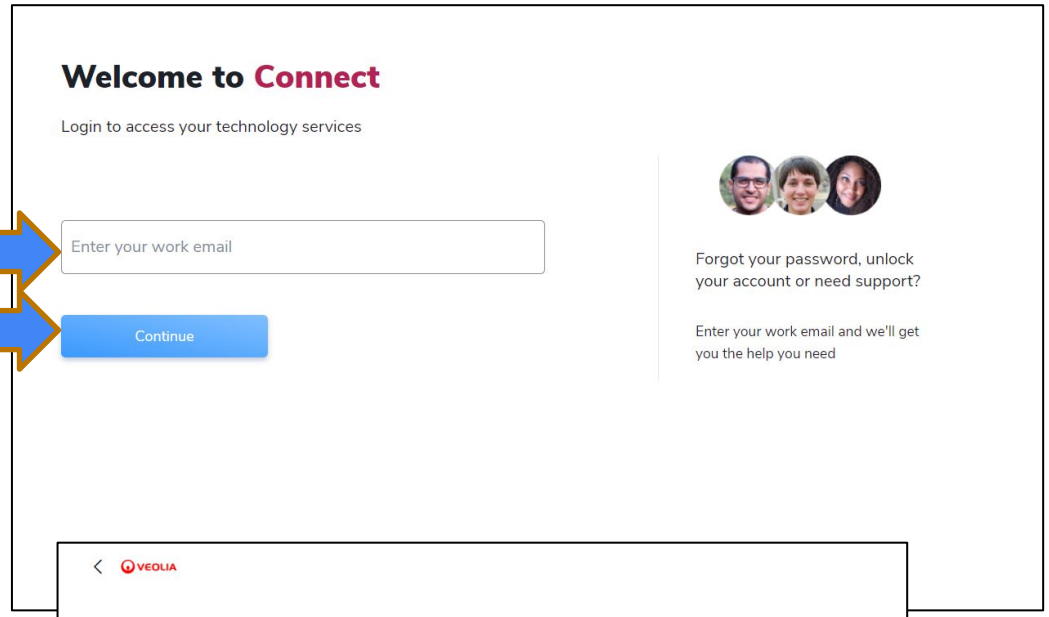
Access Request for WINPRO

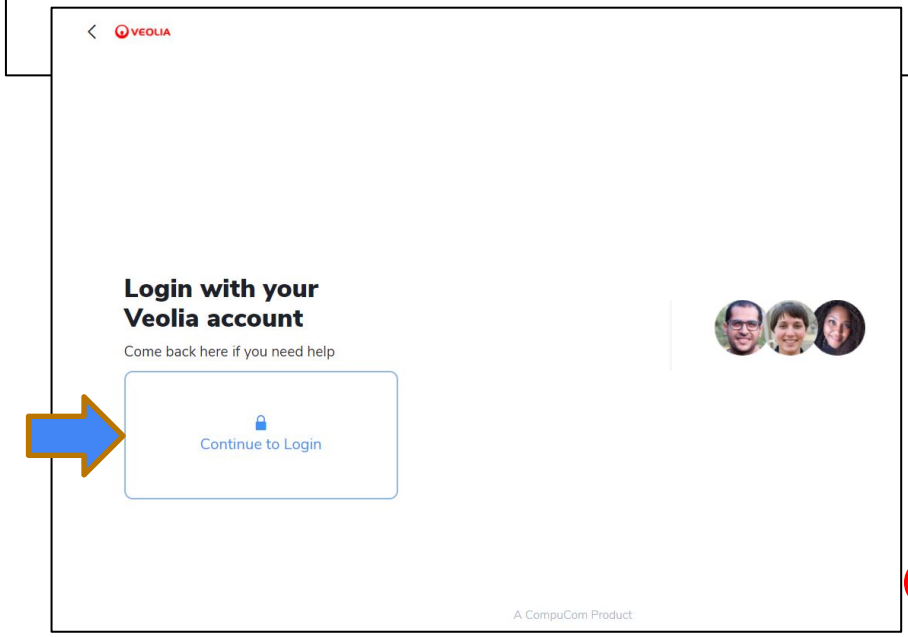
User Guide

CPQ WINPRO - How to Request Access

To request access to Winpro, User will navigate to the Compucom self-service page and open a Compucom ticket:

- Go to Compucom (*our Veolia WTS IT tool*): https://connect.compucom.com/login?callbackUrl=%2F
- Login with your Veolia email, then click “Continue”
- Click on “Continue Login” when Prompted



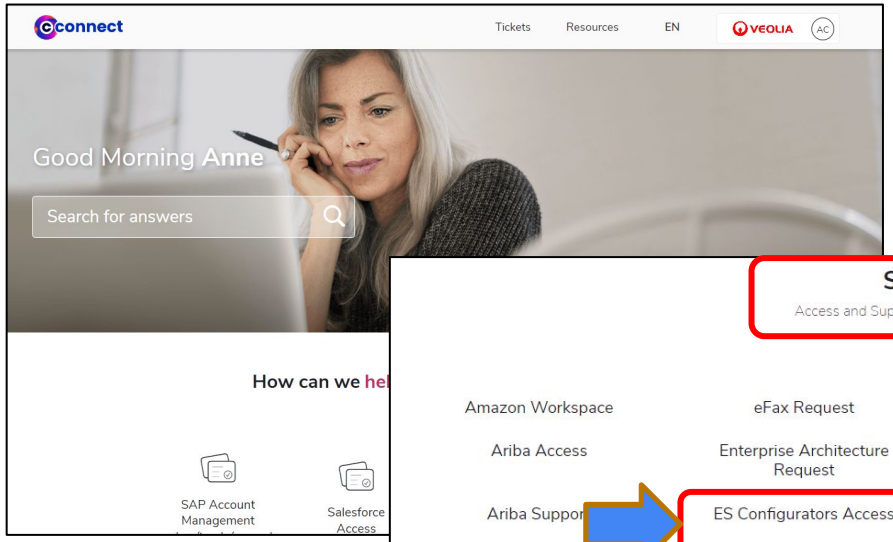


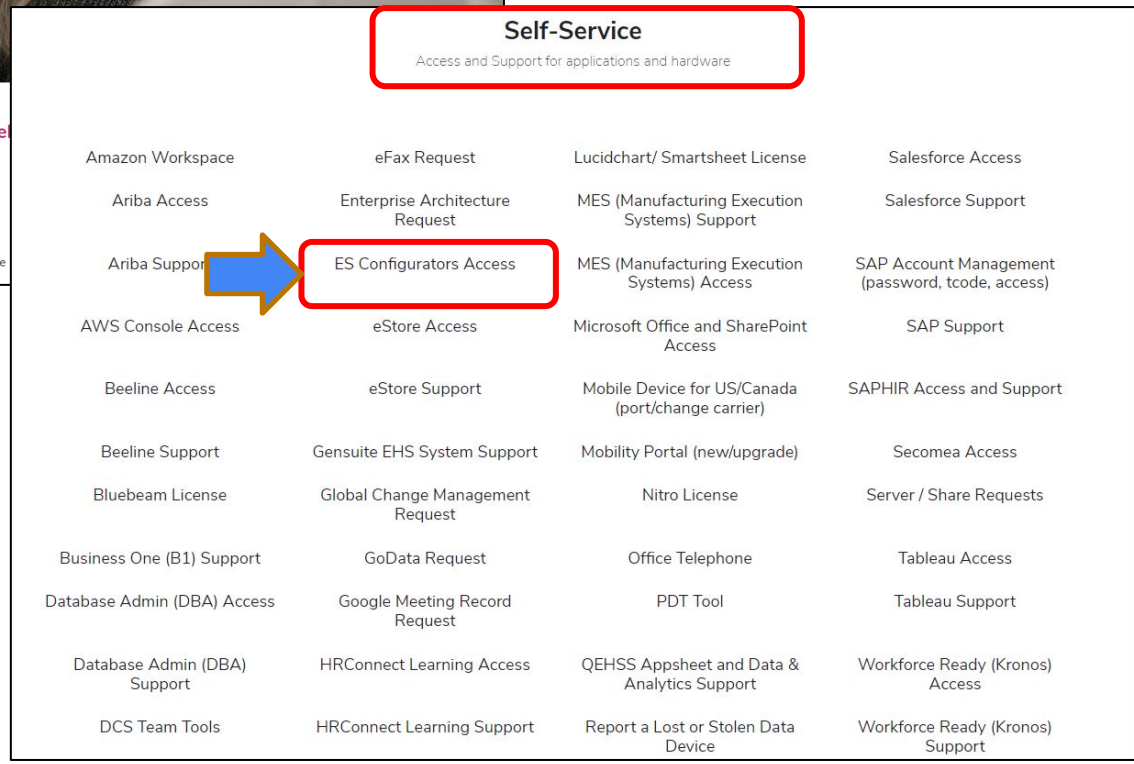
For IT support please connect with Jhalak Metha (jhalak.mehta@veolia.com)

CPQ Winpro - How to Request Access

Once on the Compucom Homepage:

- Scroll down to the “**Self-service**” section
- Then click on “**ES Configurators Access**”

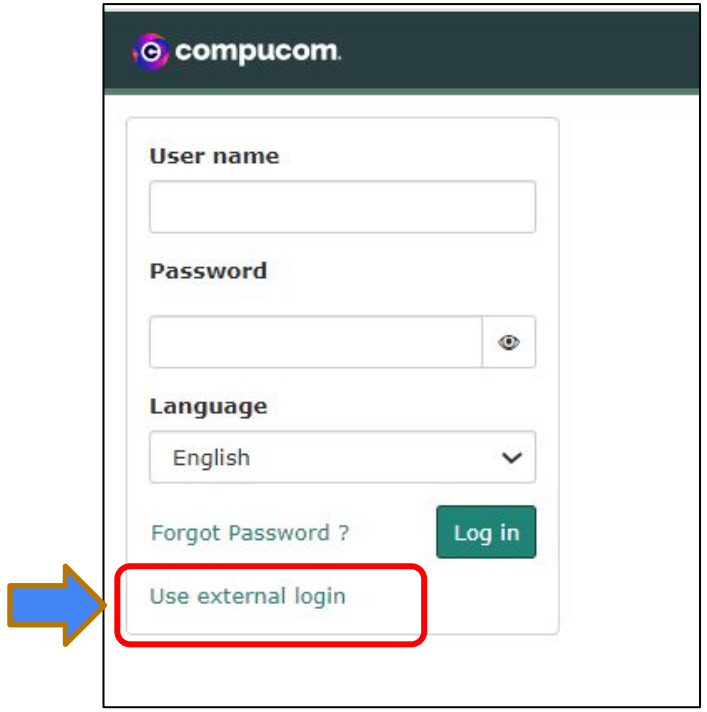


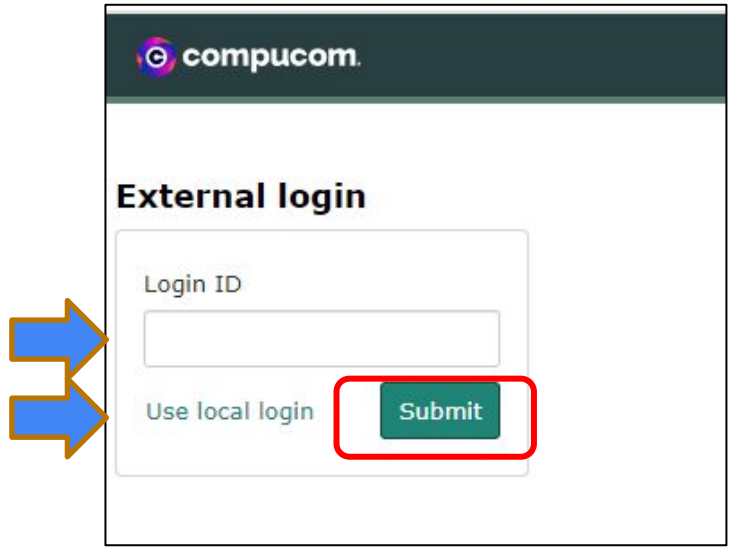


CPQ WINPRO - Open a Compucom ticket

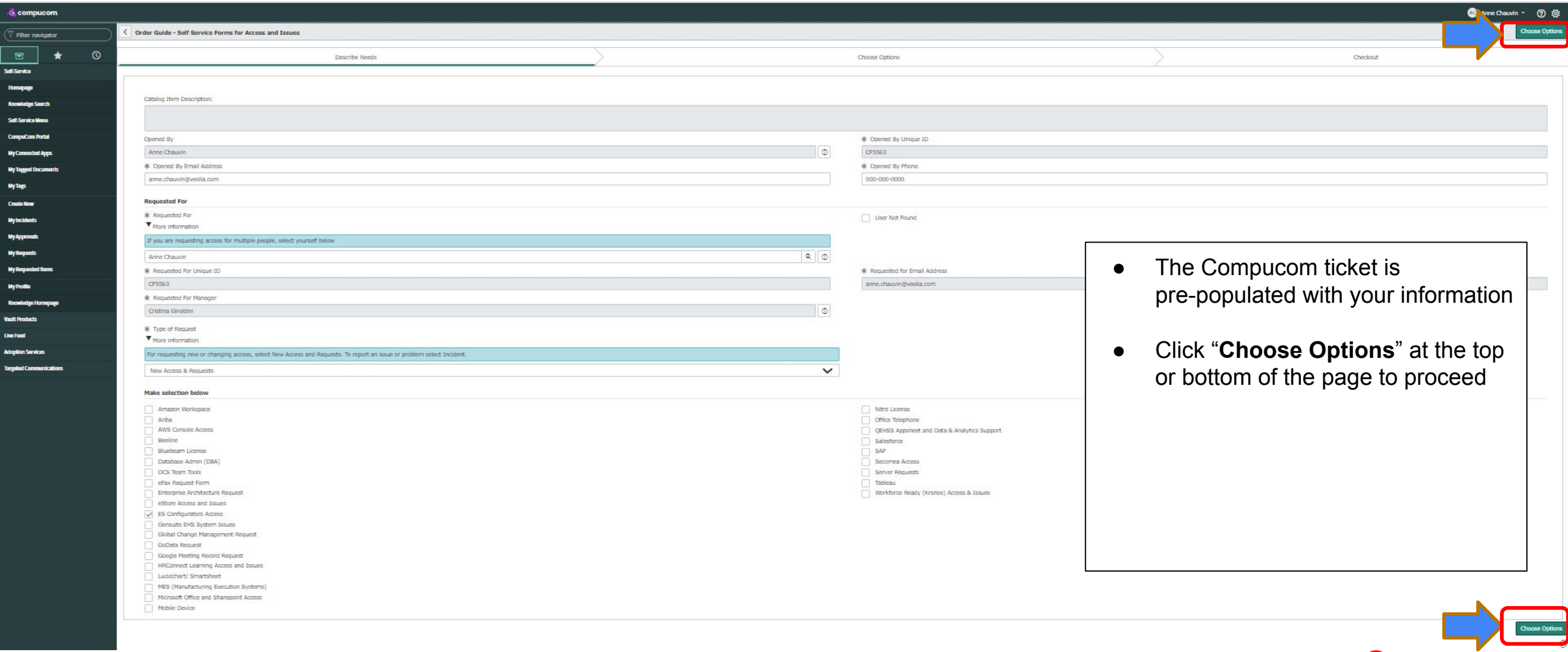
To open a Compucom ticket, User will be redirected to Login to the ticket portal:

- Click “Use external login”
- Your Login ID is your Veolia email
- Enter your Veolia email, then click “Submit”



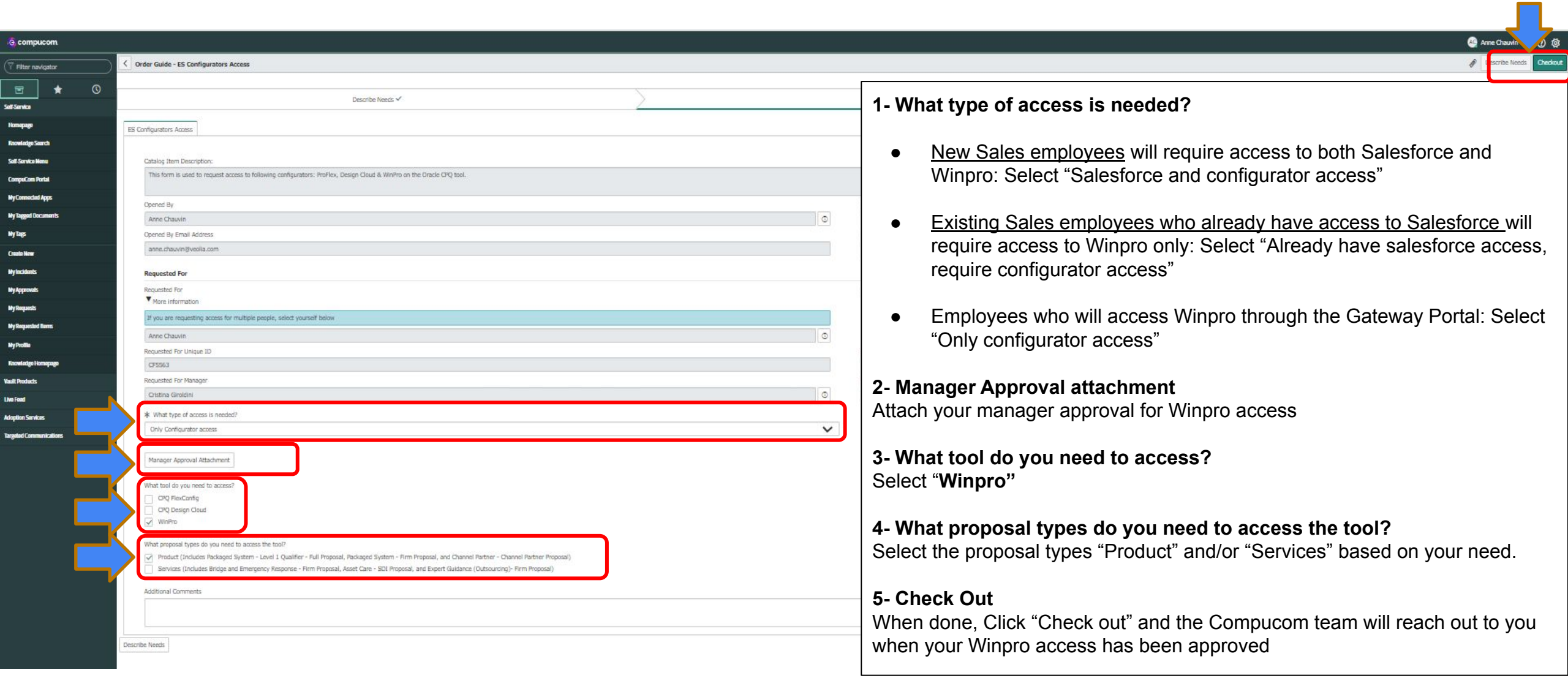


CPQ Winpro - Open a Compucom ticket



- The Compucom ticket is pre-populated with your information
- Click “**Choose Options**” at the top or bottom of the page to proceed

CPQ WINPRO - Open a Compucom ticket



1- What type of access is needed?

- <u>New Sales employees</u> will require access to both Salesforce and Winpro: Select “Salesforce and configurator access”
- <u>Existing Sales employees who already have access to Salesforce</u> will require access to Winpro only: Select “Already have salesforce access, require configurator access”
- Employees who will access Winpro through the Gateway Portal: Select “Only configurator access”

2- Manager Approval attachment
Attach your manager approval for Winpro access

3- What tool do you need to access?
Select “**Winpro”**

4- What proposal types do you need to access the tool?
Select the proposal types “Product” and/or “Services” based on your need.

5- Check Out
When done, Click “Check out” and the Compucom team will reach out to you when your Winpro access has been approved

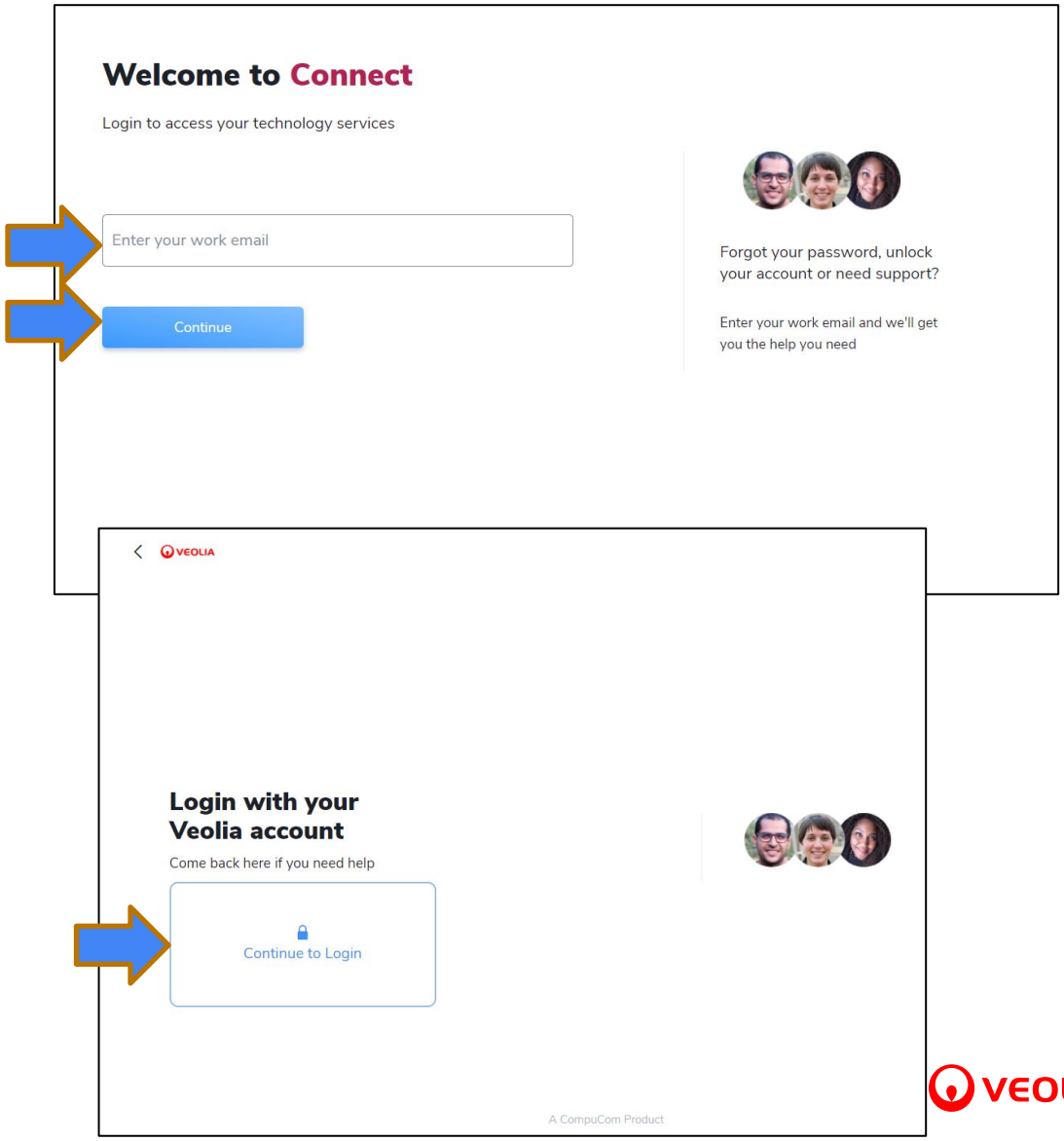
Access Request for FlexConfigurator

User Guide

CPQ FlexConfigurator - How to Request Access

To request access to FlexConfigurator, User will navigate to the Compucom self-service page and open a Compucom ticket:

- Go to Compucom (*our Veolia WTS IT tool*): https://connect.compucom.com/login?callbackUrl=%2F
- Login with your Veolia email, then click “Continue”
- Click on “Continue Login” when Prompted

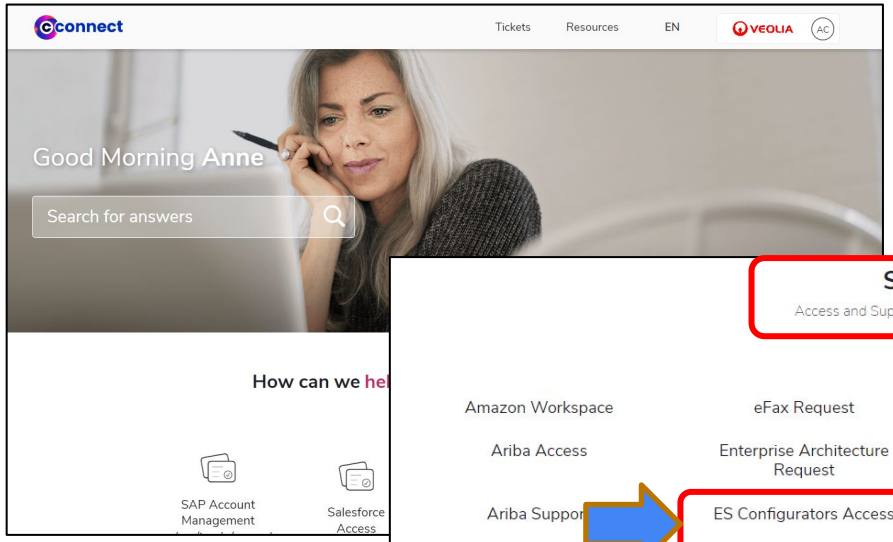


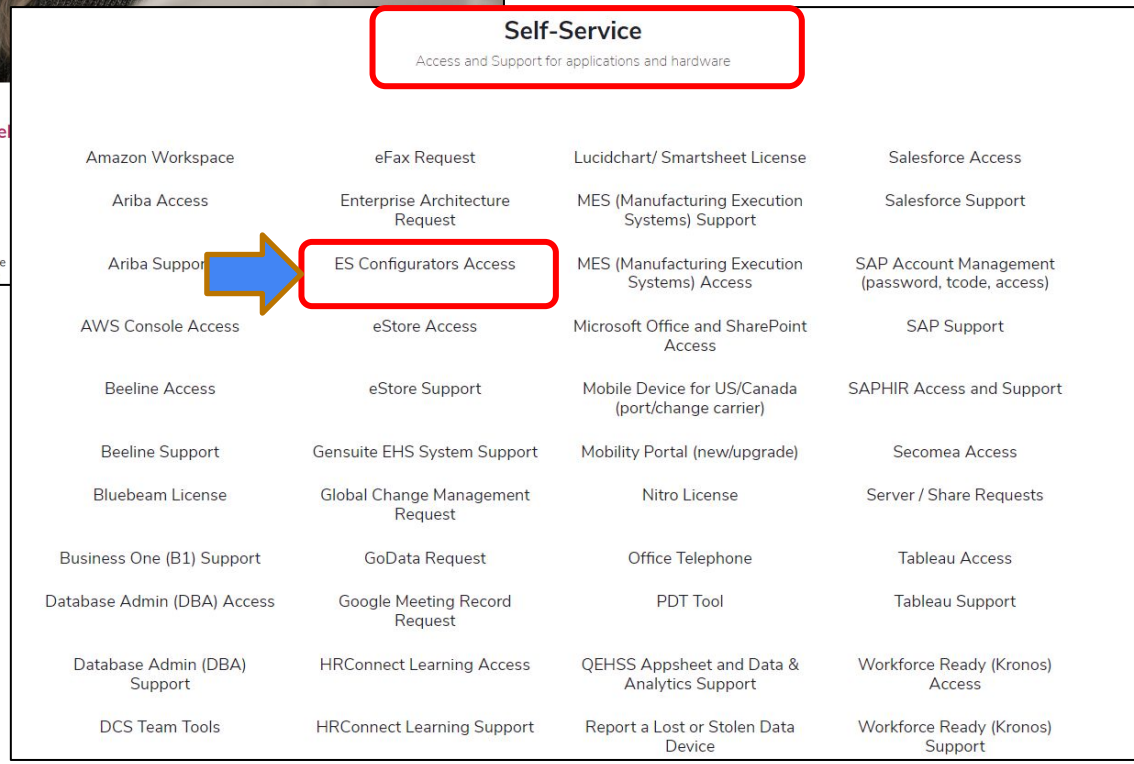
For IT support please connect with Jhalak Metha (jhalak.mehta@veolia.com)

CPQ FlexConfigurator - How to Request Access

Once on the Compucom Homepage:

- Scroll down to the “**Self-service**” section
- Then click on “**ES Configurators Access**”

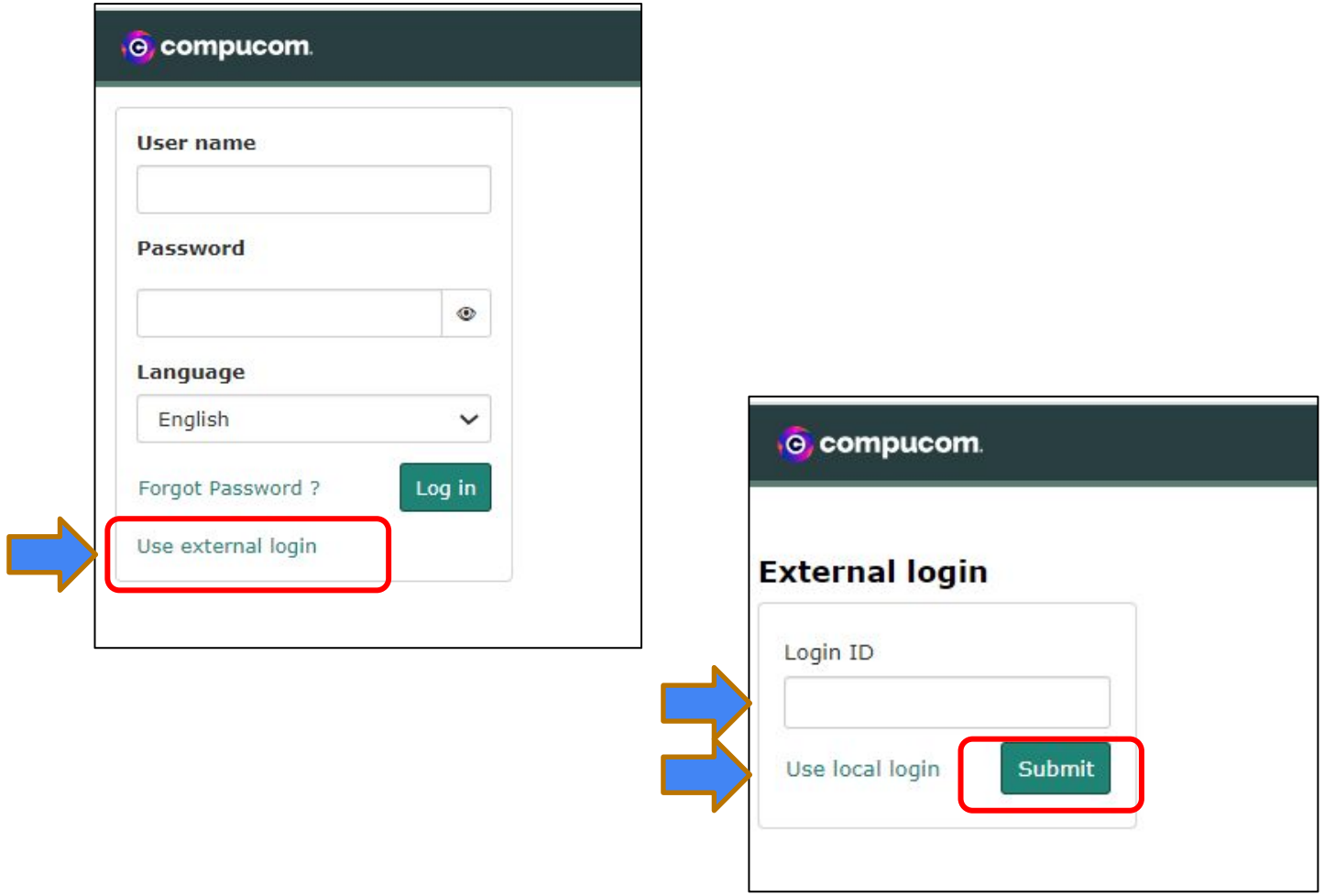




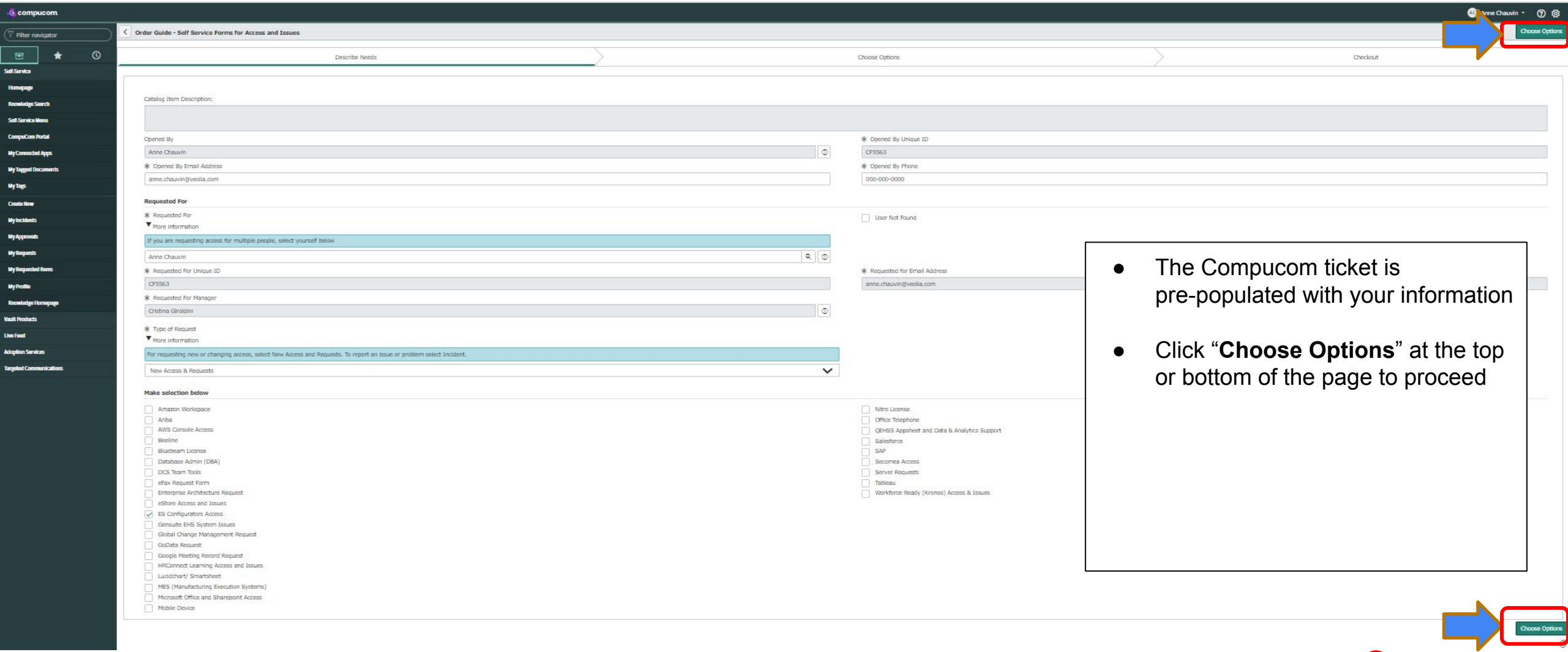
CPQ FlexConfigurator - Open a Compucom ticket

To open a Compucom ticket, User will be redirected to Login to the ticket portal:

- Click “Use external login”
- Your Login ID is your Veolia email
- Enter your Veolia email, then click “Submit”

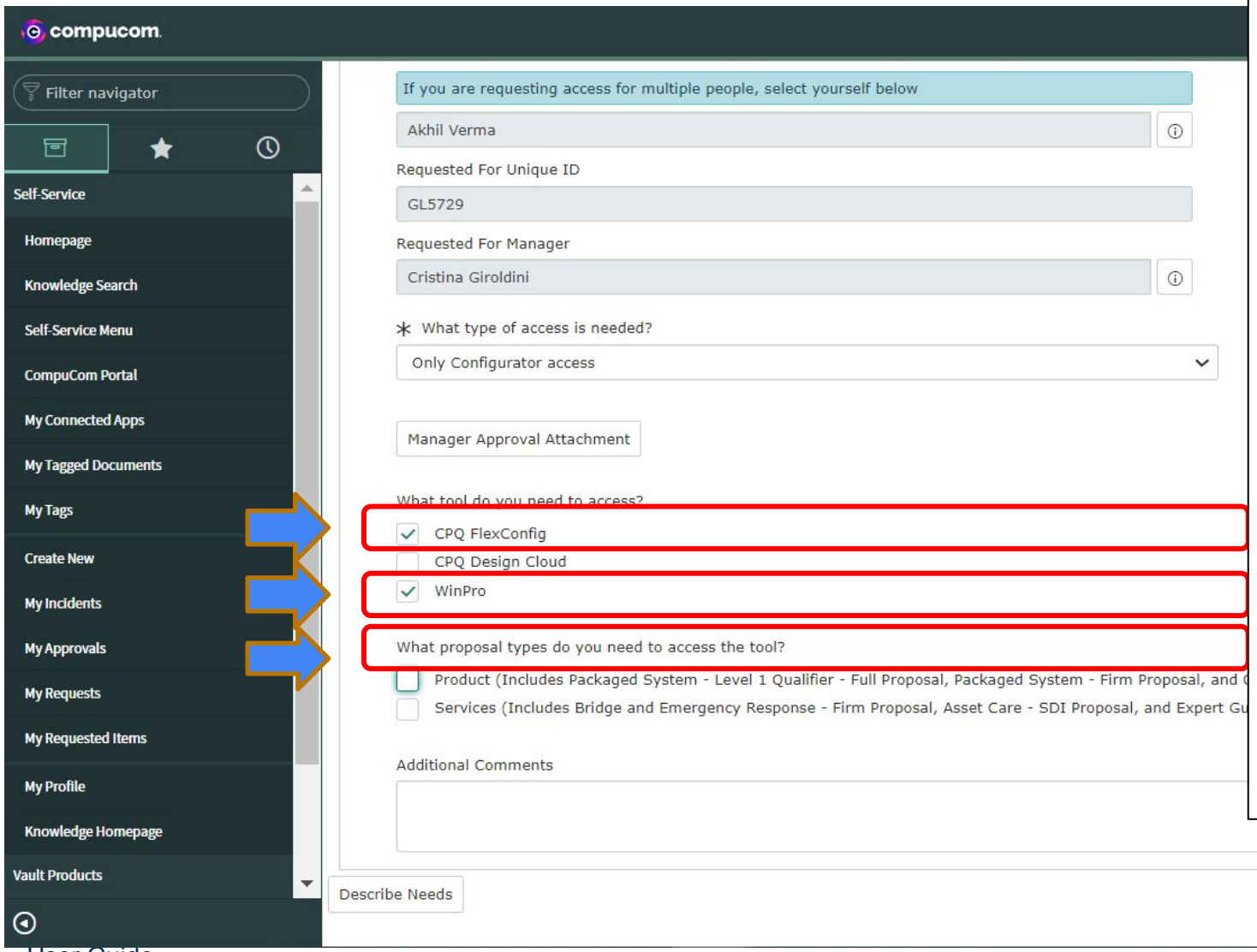


CPQ FlexConfigurator - Open a Compucom ticket



- The Compucom ticket is pre-populated with your information
- Click “**Choose Options**” at the top or bottom of the page to proceed

CPQ FlexConfigurator - Open a Compucom ticket



1- What type of access is needed?

- New Sales employees will require access to both Salesforce, FlexConfigurator: Select “Salesforce and configurator access”
- Existing Sales employees who already have access to Salesforce will require access to FlexConfigurator only: Select “Already have salesforce access, require configurator access”
- Employees who will access FlexConfigurator through the Gateway Portal: Select “Only configurator access”

2- Manager Approval attachment
User will be required to attach their manager approval for FlexConfig access

3- What tool do you need to access?
Select “CPQ FlexConfigurator” & “Winpro” in the checkbox.

4- What proposal type do you need access?
Select “Proposal Types” as relevant.

5- When done, Click “Check out” and the Compucom team will reach out to you when your access has been approved

Access Request if you don’t have access to Veolia compucom ticket

User Guide

How to Request Access to

Design Cloud MBR/PUF

- Click **here** to open the Design Cloud Google Access Request form.

Winpro

- Click **here** to open the Winpro Google Access Request form.

FlexConfigurator

- Click **here** to open the FlexConfigurator Google Access Request form.